

AGRITURISMO LE SELVOLE guarantees its guests a holiday in serenity, by implementing transparent measures with this procedure to combat the Covid-19 infection. For the effectiveness of the following measures, the collaboration of guests is necessary, with a sense of reciprocity and responsibility, with the aim of ensuring the safety of everyone's health.

The Agriturismo Le Selvole has large spaces, both internal and external, able to guarantee the families / friends hosted, to live their holiday respecting the distances.

Each apartment, about 70sqm large, has its own independent entrance, distinct from the others and used only by the family / friend housed. Each room inside the apartments has a large window, to guarantee constant and total ventilation.

For each family or friend, an outdoor space in the garden with table and chairs is guaranteed, an exclusive space in the solarium area of the pool and in the case of breakfast / tasting, its own exclusive use table. The garden area is particularly large, able to offer spaces for relaxation, for children to play, for movement, etc ... Walks and excursions are possible in the company area, in solitude and in contact with nature.

The Le Selvole farmhouse is family-run and the people in charge of the services are informed / trained to implement the following measures:

- prohibition from carrying out the activity with feverish symptoms (temperature over 37.5 °) or other flu symptoms;
- use of the mask always in the presence of customers;
- use of regular Individual Safety Devices for carrying out the various activities.

Guests are informed for respect:

- of the social distancing;
- prohibition of gathering people;
- always use the mask, indoors and outdoors when continuous isolation is not guaranteed;
- information signs and / or delimitation of spaces and / or differentiation of routes;
- of the recommendations provided by the property upon arrival and present in the apartment;
- correct behavior in terms of hygiene of the frequented environments and continuous hand hygiene.

In the event that a person within the accommodation (guest, collaborator, etc.) presents symptoms, Agriturismo Le Selvole activates a specific procedure.

Agriturismo Le Selvole briefly adopts the following prevention measures to combat SARS-COV-2 infection:

HOSPITALITY

- maximum security check (communication before arrival)
- reception in the outdoor area (veranda)
- advance connection on payment methods
- limited contact with objects (availability of keys in the door)
- information kit in the apartment: service card and adequate information on prevention measures, also in English
- availability of devices (disposable gloves, masks, gel / towel for hand sanitization, solution for environmental sanitation)
- n. 2 telephone numbers to contact h24 for all needs

THE POOL

- cots and deckchairs for exclusive use, correctly spaced; at each guest change properly sanitized
- adoption of an additional procedure for the correct behavior for the CONTRAST OF THE SARS-COV-2 INFECTION
- presence of a maximum of n. 12 people simultaneously
- adequate water treatments in compliance with the limits established and correctly detected and recorded
- Swimming pool regulation for the correct ways of conduct
- detailed daily cleaning / sanitization procedure for all rooms
- recording of sanitation interventions

ADMINISTRATION BREAKFAST AND TASTINGS

- availability of the veranda area, in the open air, ensuring spacing
- exclusive table for each spaced family / friend
- adoption of a supplementary procedure for the correct behavior for the CONTRAST OF THE INFECTION FROM SARS-COV-2
- service workers: training on correct operating methods, PPE obligation, wash hands thoroughly and frequently
- guests: they wear a mask whenever they are not sitting at the table; they use their apartments to hang their clothes, to use the bathroom, etc ...
- there is no access to external suppliers
- sanitization procedure with highly specialized professional products
- tablecloths replaced at each change of guest and use of disposable material
- washing and disinfecting all utensils in the dishwasher
- washing and disinfection of all textile materials
- recording of sanitation interventions

OPEN SPACE (TENT)

- outdoor area dedicated to the tent away from the apartments, with its own access path and its own table and chairs for exclusive use
- own exclusive space in the solarium area of the swimming pool
- toilets for exclusive use, with delivery of the keys

CLEANING AND DISINFECTION (SANITATION)

- **certified Rely + On Virkon system** (both independently and with an external company)
- **system with OZONE machine** for the sanitization of air and surfaces in all environments
- cleaning procedure with highly specialized professional products (Product List)
- service workers: training on the correct operating procedures, wear PPE, wash hands thoroughly and frequently
- possibility of continuous ventilation of the premises
- targeted interventions on surfaces that are touched most frequently (switches, door handles, remote controls, tap mixers, knobs, etc.), refrigerator, kitchen and dishes
- washing and disinfection of all textile materials
- sofas, curtains, mattresses sanitized with **"dry steam" with Polti Steam Disinfector** (ISS COVID-19 Report no. 25/2020)
- recording of sanitation interventions, in the appropriate Register